

The Last Mile Game

Ever wondered what it's like to be a delivery driver? Then take a ride through a typical day in the last mile. We have selected some of their top stress points and rewards we found in our global report Delivery Driver Challenges in the Last Mile.

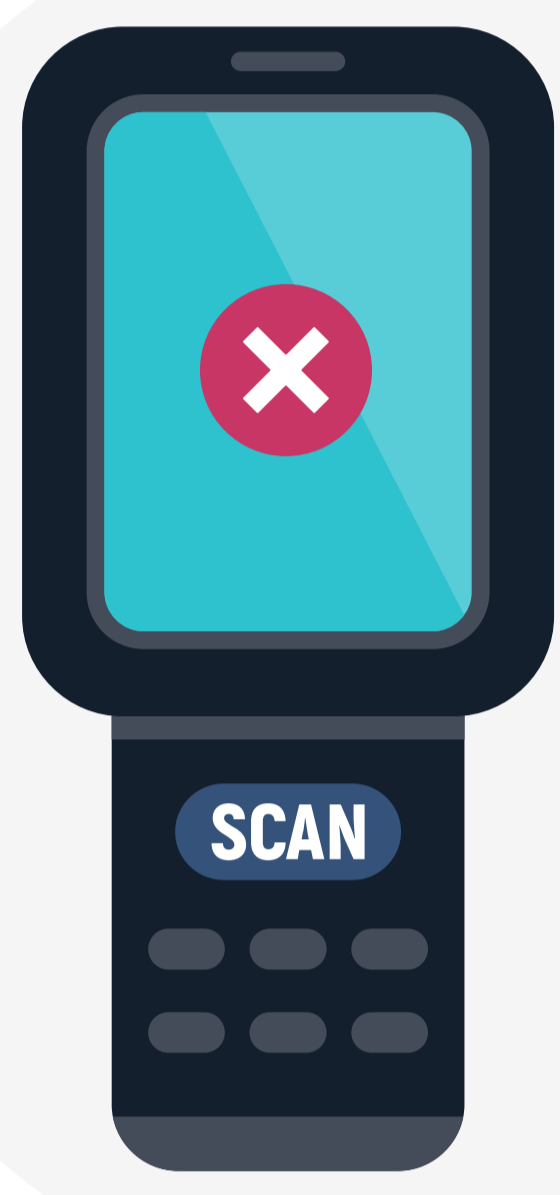
As part of our research we asked 1,200+ drivers worldwide to think about what they dislike and what they enjoy, and list their top 3 for both.



14%
Have problems loading the van



32% Feel pressure to increase delivery volume



10%
Have problems with scanning technology

Appreciate their fellow workers **25%**



29%
Delivering to inaccessible addresses



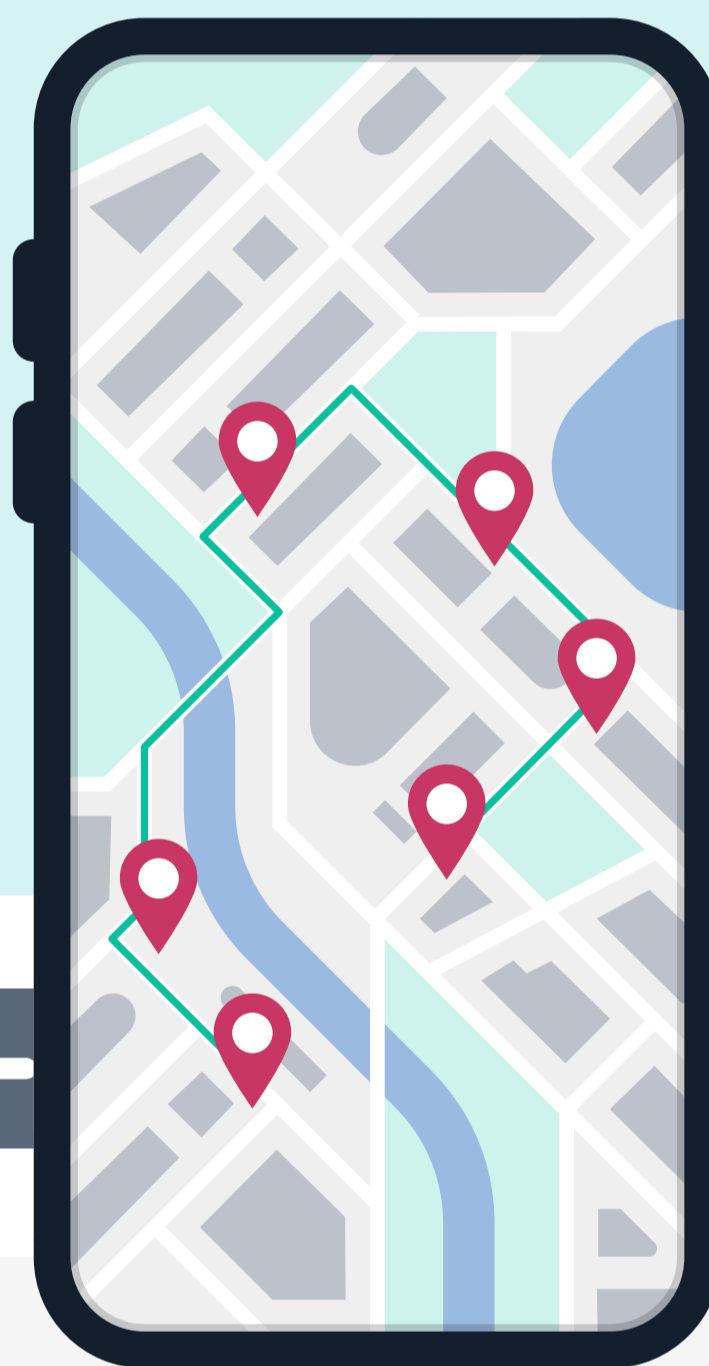
34% Terrible traffic causing delays



26% Working in difficult weather conditions



14%
Company changing the delivery route halfway round



14%
Customer's taking too long to open the door



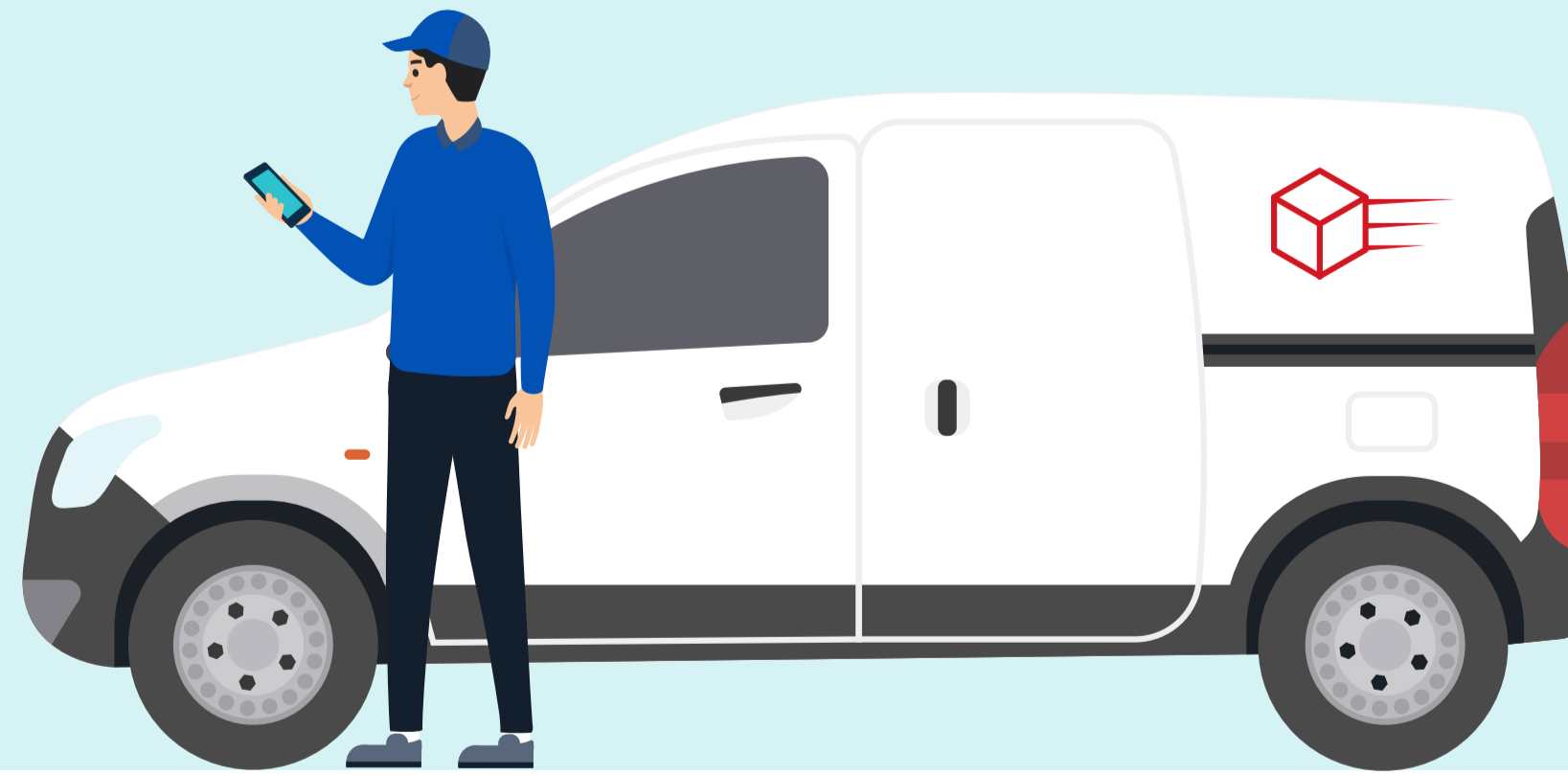
13%
Angry animals and pets



43% Like meeting happy customers



Average number of deliveries per hour **9.2**



Interested in More?

Discover how to make your drivers happier and more productive. Download our full report Delivery Driver Challenges in the Last Mile, covering 11 countries and over 1,200 drivers.

[GET THE REPORT](#)

